

Report to Housing Tenancy Board

Date 29 July 2013

Report of: Director of Community

Subject: WORK PROGRAMME 2013/14

SUMMARY

The proposed Work Programme for the year was agreed by the Board at its meeting on 20 May 2013.

RECOMMENDATION

Members are invited to further review the Work Programme for the year 2013/2014 and endorse the revised changes as detailed in the report. The Work Programme for 2013/14 is attached as Appendix A.

INTRODUCTION

1. At the last meeting of the Board, on 20 May 2013, members agreed a draft Work Programme for 2013/14 which was submitted to the Executive at its meeting on 10 June 2013. The Work Programme is attached as Appendix A to this report.

AMENDMENT TO THE WORK PROGRAMME FOR 2013/14

- 2. The Board is requested to endorse the decision to amend the Work Programme as detailed below:-
 - (i) The report titled 'Review of Tenant Cashback Scheme Pilots' has been deferred from the Board's meeting of 29 July 2013 to a date still to be confirmed.
 - (ii) The report titled 'Housing Service Complaints' has been deferred from the Board's meeting of 29 July to 28 October 2013.
 - (iii) A report titled 'Findings from Energy and Water Survey' has been added to the Board's agenda for 28 October 2013.

RISK ASSESSMENT

3. There are no significant risk considerations in relation to this report

CONCLUSION

- 4. The Board is now invited to:-
 - (i) endorse the decisions to make the revisions to the 2013/14 Work Programme as stated in paragraph 2 above;
 - (ii) confirm the programme items as set out in Appendix A; and
 - (iii) inform the Executive for information.

Appendix A: Housing Tenancy Board Work Programme for 2013/14

Background Papers: None

Reference Papers: Minutes of Housing Tenancy Board 20 May 2013 - Point 10

Enquiries:

For further information on this report please contact Jon Shore. (Ext 4540)

Appendix A

HOUSING TENANCY BOARD -WORK PROGRAMME 2013/2014

Date	Subject	Training
20 May 2013	Work Programme 2013/14	
	Tenancy Services Performance Report for 2012/13	
	Building Services Performance Report for 2012/13	
	Housing Capital Programme 2013/14	
	Review of Sheltered Guest Room Charge	
29 July 2013	Work Programme 2013/14	
	Quarterly Performance Report - Tenancy Services	
	Quarterly Performance Report - Building Services	
	Review of Tenancy Agreements	
28 Oct 2013	Work Programme 2013/14	
	Quarterly Performance Report - Tenancy Services	
	Quarterly Performance Report - Building Services	
	A review of car parking on housing estates	
	Estate Improvements 2013/14 - An Update	
	Review of Customer Satisfaction	
	Housing Service Complaints	
	Findings from Energy and Water Survey	
27 Jan 2014	 Preliminary review of Work Programme for 2013/14 and preliminary draft Work Programme for 2014/15 	
	Tenant and Leaseholder Satisfaction Survey	
	Housing Revenue Account including the Housing Capital Programme for 2014/15	
	Quarterly Performance Report - Tenancy Services	
	Quarterly Performance Report - Building Services	
	Impact of Welfare Reform	

Date	Subject	Training
14 April 2014	 Review of Annual Work Programme for 2013/14 and final consideration of draft Work Programme for 2014/15 	
	Tenancy Services Performance Report for 2013/14	
	Building Services Performance Report for 2013/14	
	Estate Improvements Programme 2014-15	
	Review and Update of Local Standards	

Unallocated items

• Review of Tenant Cashback Scheme Pilots'